In March 2015, Pennsylvania welfare offices started sending letters to most adults who have Medical Assistance (MA). The letters tell people how their MA will change in the next weeks and months.

Here are some answers to questions that you may have about the letters:

**Q:** I got a letter saying that my MA benefits package will change on April 27, 2015. How will my coverage change?

**A:** Pennsylvania is making MA simpler. Now, most adults will get the same benefits package. The new benefits package is similar to the packages that most people have already. It will cover prescriptions, doctors’ visits, and other services. It will cover many dental services and MA transportation.

**Q:** I got a letter saying that I will move out of the Private Coverage Option (PCO) on June 1, 2015. How will my coverage change?

**A:** Beginning on April 27, 2015, you will have dental coverage and MA transportation coverage. You should use your Access card if you need those services. You should use your PCO card for everything else.

On June 1, 2015, you will switch to a different health plan. If you were getting MA on December 31, 2014, you will switch back to your old plan. Otherwise, the welfare office will try to assign you to a plan that is similar to your PCO plan. To choose a different plan, you may call (800) 440-3989.

**Q:** Some people in my family got letters saying that they will move out of the PCO, but I did not. Why?

**A:** The welfare office is moving people out of the PCO in two stages. If you are not moving on June 1, 2015, you will move on September 1, 2015. You will get dental coverage and MA transportation coverage with your Access card starting on July 28, 2015.

If you need to move out of the PCO sooner, you may call the Philadelphia Customer Service center at (215) 560-7226. Explain that you have medical problems, and ask to be switched. If the welfare office will not switch you, Community Legal Services may be able to help.

**Q:** Will my children’s MA coverage change?

**A:** No. These changes only affect adults. Children’s MA coverage will stay the same.